

Dental Office Update



Summer 2025

Thank you for stopping by and saying Hello!



Thank you to everyone who stopped by our table at the Alaska Dental Society's Annual Meeting!

It's always a great opportunity to catch up and share all that we have to offer.

We appreciate you and thank you for providing excellent dental care to your patients and our members!

Save valuable time Credentialing or Recredentialing by creating a free CAQH ProView Profile

By creating your free provider profile through **The Council for Affordable Quality Healthcare (CAQH)**, you can easily share or update your credentialing/recredentialing information with any healthcare entity you choose. This web-based data system standardizes the credentialing process and gives you a convenient way to safely share your information with the participating healthcare entities you use.

To find out more about CAQH and how you can register for your free account, please visit our [Contracting and Credentialing](#) page at DeltaDentalAK.com.

If you prefer to directly credential with us, please visit our [Resources](#) page at DeltaDentalAK.com for more credentialing information and to obtain the credentialing or recredentialing forms you need.

Protect your patient's smile so they can play on!

Did you know that athletes in contact sports who wore mouthguards were between 82% and 93% less likely to suffer dentofacial injuries when compared to those that didn't?

Please talk to your patients today to see if an athletic mouthguard will help them stay safe.

Check Benefit Tracker or use IVR with fax-back to see if your patient's plan includes coverage for **Fabrication of Athletic Mouthguard (D9941)**.



Best Billing Practices: Benefits of Submitting Claims Electronically

Get your claims processed faster!

You can reduce the time it takes to process your claims by following these simple steps.

- Provide all pertinent patient and treatment information including subscriber ID, relationship, date of birth, valid CDT codes, tooth, surface, arch and quadrant as appropriate.
- If the patient is covered by more than one Delta Dental of Oregon and Alaska plan, submit one claim form indicating the name of both subscribers, subscriber IDs, and the group number for both plans.

- If the patient is covered by another carrier other than Delta Dental of Oregon and Alaska, indicate the above information plus the name, address and policy number of the other carrier.
- If a patient has primary insurance through another carrier, the primary payment amount from that insurance company will need to accompany the claim for consideration of payment. We accept the primary payment amount electronically without the need for an Explanation of Benefits. Please reach out to your clearinghouse if you have questions on how to electronically submit primary payment amounts on your claim form.

Following these steps can help reduce the amount of returned claims and lower your administrative costs.

Congratulations to our raffle prize winner!

We are happy to share that Rochelle from Dr. Wheeler's office was the lucky winner of our grand prize, a bottle of Blanton's Kentucky Bourbon. Thank you for stopping by our table at the ADS Annual Meeting in Anchorage. We love having the opportunity to chat with our providers and answer any questions. We hope to see you all again next year!



888-374-8905 | dprak@deltadentalak.com

Delta Dental of Alaska | 601 S.W. Second Avenue, Portland, OR 97204

deltadentalak.com

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