



## MEMBER ID CARDS

# Online or in your wallet, your member ID card has you covered.

To use your benefits, just have your member ID card ready. It shows your member and group numbers, along with other important details. Hand it to your provider whenever you go in for care.

## New member?

If you just joined us, welcome. We're thrilled to partner with you along your health journey. We'll mail you an ID card right away. We suggest you keep it in your wallet or purse.

## View your card online

It's easy to access your ID card from a computer or smartphone, too. Here's how:

### On your Member Dashboard

Log in to your Member Dashboard on our website and click on the "ID card" tile to access a PDF version of your card.

Don't have an account? Create one in seconds. With your member ID

handy, visit our website and follow the instructions to enter your information. You'll love everything you can do — check your benefits, review claims, see your Member Handbook, and more.

### On the mobile ID app

Access your digital ID card on a smartphone or tablet by downloading the "Moda Health eCard" app. To sign in, use the mobile PIN listed on your online ID card (within Member Dashboard) and your subscriber ID.

We hope these digital options make getting care a little easier.

OVER →

Customer Service: 888-374-8906  
Available Mon-Fri, 6:30 a.m. – 5 p.m. Alaska Time

[DeltaDentalAK.com](https://DeltaDentalAK.com)

Log in to set up your online member dashboard to:

- Download a new ID card
- Review your claims
- Find a provider
- Compare costs for dental services

## What does my ID card look like?

Each card is a little different. Your card includes your member ID number and plan provider network. If you have a group plan, the card might also have your employer's logo. Most cards look something like this:

### Front

|                                                                                                                               |                                                                                                    |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|
|                                              | <b>Network(s)</b><br>Delta Dental PPO                                                              |
| <small>Delta Dental of Oregon &amp; Alaska</small>                                                                            |                                                                                                    |
| <b>Subscriber/dependent(s)</b><br>(00) Mary J. Smith<br>(01) John A. Smith<br>(02) Kimberly N. Smith<br>(03) Maxwell E. Smith | <b>ID number</b><br>J01234567<br><b>Group number</b><br>10101010<br><b>Mobile PIN code</b><br>1234 |
| <small>This card does not certify or guarantee benefits</small>                                                               |                                                                                                    |
| <a href="https://DeltaDentalAK.com">DeltaDentalAK.com</a>                                                                     |                                                                                                    |

### Back

**Dental:** 888-374-8906  
TTY users, please dial 711  
**Send claims to:**  
P.O. Box 40384, Portland, OR 97240

## Questions?

We're happy to help.  
Just call our customer  
service team at  
888-374-8906

We comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex.  
ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).  
注意：如果您說中文，可得到免費語言幫助服務。請致電1-877-605-3229 (聾啞人專用: 711)