

# Learn about your explanation of benefits (EOB)

Member: JOHN Q. SMITH  
Claim #: 21713981201

Provider: JOHN L. MAYER  
Network: DELTA DENTAL PREMIER

Paid 08/28/2019

TYPE OF SERVICE - Procedure code Service date	Amount billed	Provider discount/ amount not covered	Amount covered	Dental plan paid	Reason code(s)	Member responsibility			
						Not covered	Deductible	Copay	Coinsurance
Perio Maintenanc; Periodontal maintenance-D4910 07/31/2019	\$246.00	\$51.00	\$195.00	\$195.00	9A8	\$0.00	\$0.00	\$0.00	\$0.00
Hygiene Instruc; Oral hygiene instructions-D1330 07/31/2019	\$88.00	\$0.00	\$0.00	\$0.00	9A0	\$88.00	\$0.00	\$0.00	\$0.00
Exam: Periodic; Periodic Oral Evaluation-D0120 07/31/2019	\$95.00	\$33.00	\$62.00	\$62.00	9A8	\$0.00	\$0.00	\$0.00	\$0.00
<b>Totals</b>	<b>\$429.00</b>	<b>\$84.00</b>	<b>\$257.00</b>	<b>\$257.00</b>		<b>\$88.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
						<b>Amount you owe: \$88.00</b>			

**Dental plan paid to provider: \$257.00**

Reason code	Description
9A8	The charge exceeds the amount allowed.
9A0	This service is not covered.

An EOB shows how your plan has processed a claim for your recent care. It lists healthcare claims, what your plan paid and other important information.

Here's what you need to know:

**Amount billed:** What your provider charged for a service

**Provider discount and amount not covered:** This includes negotiated discounts and amounts not covered by your plan. Providers who are not in your plan's network may charge you.

**Amount covered:** The amount that is left after provider discounts, deductibles and non-covered charges have been accounted for. Benefits are applied to this amount.

**Dental plan paid:** How much Delta Dental paid for this service

**Reason code(s):** More information about costs that may not be covered under your plan

**Member responsibility:** This is how much you may need to pay your provider.

**Not covered:** How much you may owe your provider for non-covered charges

**Deductible:** What you pay for covered services before your plan starts to pay

**Copay:** The fixed amount you pay for a covered service.

**Coinsurance:** A percentage of how much a covered service costs after you have paid your deductible

## Questions?

For questions about your Delta Dental coverage, please contact Dental Customer Service toll-free at 800-391-7792. TTY users, dial 711.

## Delta Dental of Oregon

[deltadentalor.com/usbank](https://deltadentalor.com/usbank)

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ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-877-605-3229 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)